

## THE CORPORATION OF THE CITY OF VERNON

## MEMORANDUM

TO:

Peter Weeber, Chief Administrative Officer

FILE:

4000-10

PC:

Kevin Poole, Director Corporate Administration

DATE: February 24, 2025

FROM:

Darren Lees, Manager Protective Services

SUBJECT:

PROTECTIVE SERVICES BYLAW COMPLIANCE 2024 YEAR END REPORT

The Protective Services Bylaw Compliance Year End Report provides a detailed analysis and summary of 2024 Bylaw Compliance operations throughout the community.

The Bylaw Compliance department responds to and investigates calls for service on a complaint basis through a progressive enforcement lens focussing on education, customer service excellence and professional standards. Officers continue to concentrate on proactive patrols throughout the community with frequent patrols of the downtown Business Improvement Area and area parks to deter suspicious activity and behaviour to enhance public safety. Officers continue to collaborate and strengthen relationships with citizens, local businesses, community social agencies, first responders and the RCMP in an effort to address community concerns in an efficient and effective manner.

## **RECOMMENDATION:**

THAT Council receive for information the memorandum titled "Protective Services Bylaw Compliance 2024 Year End Report", dated February 24, 2025 and respectfully submitted by the Manager Protective Services.

Respectfully submitted:

Darren Lees, Manager Protective Services

Attachment 1 – Protective Services Bylaw Compliance 2024 Year End Report

Approved for the Agenda by the CAO